

# SAP SM ONLINE TRAINING COURSE

## CONTENT

### What is SAP Solution Manager?

SAP Solution Manager is a software tool, content and gateway to create, operate, manage and monitor business management solutions. SAP Solution Manager is one of the products of software company SAP AG.

SAP Solution Manager is a centralized support and system management suite. A SAP system landscape may include a large amount of installed SAP systems. SAP Solution Manager tries to reduce and centralize the management of these systems.

In such a landscape, SAP Solution Manager is the managing system, and the business suite applications (e.g. ERP, CRM, BI, EP) are the managed systems.

The current version of SAP Solution Manager is SAP Solution Manager 7.1.

### SAP Solution Manager Course Content:

#### 1. INTRODUCTION

1. Evaluation of Solman
2. Different Modules in Solman and their Introduction

#### 2. SETTING UP SOLUTION LANDSCAPES

1. System Landscape

2. Generate RFC Destination
3. Logical Components
4. Solution Landscapes & Solution Directory

### 3. ADMINISTRATIVE TOOLS

1. Project Administration

### 4. BUSINESS BLUE PRINT AND CONFIGURATION PHASE

### 5. TEST PLAN MANAGEMENT

### 6. PROJECT REPORTING ROADMAPS

### 7. CREATING ROADMAPS

### 8. ROADMAPS DEFINITION

### 9. ROADMAPS AUTHORIZATIONS

### 10. SERVICE DESK

1. Concept and process
2. Activate the related services
3. Activate BC Sets
4. Fetch SAP Components
5. Assign the Number Ranges for ABA Notification

6. Assign Number Range for Service Desk Messages
7. Configure the ABA Messages
8. Defining Service Desk Destinations in the Solution Manager System
9. Schedule the Background Jobs in Solution Manager
10. Configuration in Satellite Systems

## 11. CRM MASTER DATA

1. Create Business partner
2. Create Sold to party
3. Create System Administrator
4. Create Key User
5. Create Support team
6. Create Message Processor

## 12. CHARM SETUP

1. Activate BC Sets
2. Maintain Number Ranges
3. Create Business Partner
4. Generate RFC Destinations
5. Create Logical Component

## 13. ACTIVITIES FOR THE TRANSPORT

1. Activating Transport Control
2. Configuring the Transport Strategy
3. Check TMS Parameters
4. Create Transport Layer
5. Create Transport Route
6. Assign Transport Layer to Client
7. Setting the Mandatory Project Assignment

## 14. PROJECT SETTING

1. Create Project for ChaRM
2. Check your project for correct Charm settings
3. Best Process Flow of all Change

## 15. BPM

1. Introduction
2. check for prerequisites
3. Landscape Strategy
4. check local RFC connections
5. check roles for users
6. check settings in managed system
7. Create monitoring solution
8. Navigate into solution directory
9. Assign logical component
10. Create Business Process for BPM
11. Document data flow
12. Create BPM for OTC
13. Load monitor
14. Creating and generating monitoring on OTC scenario BPM: Setup monitoring for background Jobs
15. setup Monitoring for Idocs

## 16. SERVICE LEVEL REPORTING

1. Design and approval of Service level Agreements
2. Setup SL Reporting
3. Post processing of service level Reports

## 17. CENTRAL PERFORMANCE HISTORY & SLR DAY 15 EARLY WATCH ALERTS

## 18. CENTRAL SYSTEM MONITORING AND MOPZ