

SAP MRS 9.0 Course Content

- Describe aspects of MRS integration
 - Describe MRS integration with SAP Project Systems
 - Describe MRS integration with SAP Plant Maintenance / Customer Service (PM/CS)
 - Describe MRS integration with SAP HCM
 - Describe MRS integration with SAP CRM
- Provide an overview of the basic MRS functions
 - Employee Qualifications
 - MRS Planning Board
 - Integration of Parts Availability Check
- Describe the Advanced MRS functions
 - Automatic Planning
 - MRS Optimization
 - Work Center Scheduling
 - Work Center Scheduling Enhancements
 - Web-based Resource Management for Professional Services Industry

The Main Features of MR Scheduling:

- Get an overview of your current planning status; including scheduled requests, resource utilization and open work lists
- Use a graphical planning board, supported by an alert monitor, to interactively dispatch open service requests to your available resources

- Use an optimization engine to automatically create an optimized schedule
- Determine your overall request status
- Support your field service efficiency
- Understand your resource utilization
- Take advantage of analytics to
- Reduce commute times by integrating Geographical Information Systems (GIS)
- Make use of mobile connectivity to update the requests for your field service personnel