

Symantec Netback up Course Content:

1. Troubleshooting Methods and Tools

- Troubleshooting situations and methodology
- Gathering symptoms and information
- Additional troubleshooting resources

2. NetBackup Process Flow

- Core process functions
- Backup process flow
- Restore process flow
- Viewing process flow information

3. Understanding the NetBackup Databases

- The NetBackup catalog
- The NetBackup relational databases (NBDB)
- Catalog backup and recovery
- Maintaining the NBDB

4. Troubleshooting Communication Issues

- Understanding NetBackup communication
- Configuring NetBackup and network communication
- Troubleshooting network and NetBackup communication problems
- Common NetBackup communication issues

5. Troubleshooting Tape Devices and Media

- NetBackup device troubleshooting
- Common NetBackup device issues
- Media and device selection
- Media-related status codes
- Troubleshooting frozen and suspended media

6. Troubleshooting Disk Backups Resources

- Overview of disk-based backups

- Maintaining and Troubleshooting Basic Disk
- Maintaining and Troubleshooting Advanced Disk
- Maintaining and Troubleshooting NetBackup
- deduplication
- Maintaining and Troubleshooting OpenStorage

7. Additional Backup and Restore Troubleshooting

- Troubleshooting file system backups
- Troubleshooting snapshot-based backups
- Troubleshooting VMware backups
- Troubleshooting Hyper-V backups
- Troubleshooting restores

8. Troubleshooting Storage Lifecycle Policies

- Understanding Storage Lifecycle Policies process flow
- Troubleshooting Storage Lifecycle Policies
- Troubleshooting data classification
- Understanding Auto Image Replication process flow
- Troubleshooting Auto Image Replication

9. Debug Logging

- Enabling debug logs
- Viewing debug logs
- Log management
- Capturing debug logs

10. Upgrading NetBackup

- NetBackup upgrade overview
- Manually upgrading NetBackup
- Using NetBackup LiveUpdate